



## **TECHNICAL BULLETIN – TIME CRITICAL ISSUE**

January 15<sup>th</sup>, 2020

Notice for System Integrator and Consultant users of Mercury Security based deployments.

**DATE AND TIME ASSOCIATED FUNCTIONALITY WILL BE SEVERELY IMPACTED ON ALL LP INTELLIGENT CONTROLLERS STARTING MARCH 1<sup>ST</sup>, 2020**

Dear Valued Partner,

This is an important notice for deployments of LP1501, LP1502, LP2500, and LP4502 Intelligent Controllers.

### **ISSUE**

LP intelligent controllers will not properly handle leap year time calculations. After February 29<sup>th</sup>, 2020, Leap Day, the intelligent controller will report time and date incorrectly. This will have unknown effects on the functionality of the access control system.

### **EXCEPTIONS**

LP intelligent controllers that are deployed in “legacy” mode are not affected. Additionally, EP series controllers, bridge products (M5, MS, and MI) and legacy controllers such as the SCP series are not impacted by this issue.

### **CUSTOMER ACTIONS**

Update ALL deployed LP intelligent controllers to firmware version 1.27.8.0629 before March 1<sup>st</sup>, 2020.

### **WORKAROUNDS**

There are NO workarounds.

### **FOR MORE INFORMATION**

Please contact your OEM provider for additional support as well as access to the required firmware files.